# EAST SEVIER COUNTY UTILITY DISTRICT BOARD OF COMMISSIONERS MEETING September 12, 2019

5:30 P.M.

# **AGENDA**

- 1) Call to Order by President Roy Ivey
- 2) Motion to approve the minutes of the August 15, 2019 meeting
- 3) Motion to approve the Accounts Payable Listing in total as submitted

#### **REPORTS:**

4) Alliance Water Resources – Financial Report / Operations

# **PERSONS TO BE HEARD:**

\*\*ONE AT A TIME AS RECOGNIZED\*\*

When it is your turn to speak, please stand and state your name.

Please be considerate of others that may wish to speak by keeping your comments brief.

5) Customers' Comments; Questions; and Concerns

#### **OLD BUSINESS:**

6) None

#### **NEW BUSINESS:**

- 7) Wastewater treatment plant discussion
- 8) Douglas Lake discussion
- 9) Closure letter discussion
- **10)** Adjournment Next regular meeting to be held on Thursday, Oct 10, 2019 5:30 p.m.

# **MINUTES**

# BOARD OF COMMISSIONERS OF THE EAST SEVIER COUNTY UTILITY DISTRICT

# Thursday, August 15, 2019

The Board of Commissioners of the East Sevier County Utility District met at 5:30 p.m. on Thursday, August 15, 2019, in the Office of The East Sevier County Utility District, 1529 Alpine Drive, Sevierville, TN 37876. Commissioners present were Roy Ivey, President; Barbara Darby, Secretary/Treasurer; and Janice Brooks—Headrick.

President Roy Ivey called the meeting to order at 5:31 p.m. for any old or new business.

A motion to approve the minutes of the July 18, 2019, meeting was made by Janice; Barbara seconded the motion. Motion carried.

A motion to approve the Accounts Payable listing in total as submitted was made by Barbara; Janice seconded the motion. Motion carried.

## Reports

James Ford, Local Manager, having submitted the financial report, asked if any members of the Board had any questions. Having no questions, Janice motioned to approve the financials as presented; Barbara seconded the motion. Motion carried.

James then submitted the operations report. He had taken photos of the new Aquaclear system and gave one to each of the Commissioners to view. He also showed them to the visitors. The photos clearly showed the difference that the filter is making on water quality. The first photo showed very dark water coming in from the tank; subsequent photos showed crystal clear water. Divers are coming within six months to clean the inside of the holding tank. This will be the last step in the process. Staff is in contact with Aquaclear to ensure that the new treatment system is dialed in and running properly.

We had a tough Fourth of July week due to some leaks on the mountain; since then, things have calmed down.

The ESCUD fleet is slowly getting back into shape as we are, one by one, sending our trucks out to be repaired. We replaced a pump and repaired two leaks on Magnolia Place here on the Mountain. We also repaired a leak at Wells A & B. The entire water system on the Mountain has been flushed.

We advised a customer that their in-home water filter that they did not know existed was leaking, harming their water quality and minimizing water pressure. With the removal of the filter, the customer now has clean water.

Our July safety meetings were on water and sewer maintenance as well as trenching and excavating.

Monthly water and wastewater reports were successfully submitted to TDEC. Our newest employee has begun backhoe training. We are diligent in keeping our employees hydrated while working out in the hot weather.

#### Persons to be Heard

Stephen Bradley of 1121 Hollyberry Court asked James if he had heard from the USDA about funding to fix the problem on Aintree. There is an exposed sewer pipe that we have repaired a few times, but it keeps pulling apart. The problem stems from the roadside's being washed away by large amounts of rain this past spring. James said that he had not heard from them but that they still have several weeks to make a decision. A discussion ensued about how to go about making the repair. The pipe will probably have to be rerouted; Everyone was confident that between ESCUD, Alliance, and the HOA, we can come up with a viable and cost-effective solution.

Scott and Amber Windsor of 1506 Lin Creek Road, unbeknownst to them, had a water filter leaking underneath their house. Their address came up on the monthly leak report, and when we went out there to investigate, we found the leak and turned off their water. In the meantime, their bill had skyrocketed to \$1,322.51. They asked that they be granted forgiveness for part of that bill, which is allowed only once within a twelve-month period. The Board allowed the adjustment; Brenda will credit their account for one-half the water overage and all of the sewer overage, given that James was able to verify that the water did not go through the sewer.

## Old Business

None

#### **New Business**

James announced that the Wastewater Treatment Plant project has been put on hold until further notice. He reminded the Board that last month Tony Sneed, Alliance Director of Operations, and Evan Romo, Alliance Division Manager for ESCUD, had met with TDEC. They had discussed the fact that the State was requiring that the wastewater plant be able to handle twice the capacity of wastewater that we actually average. This would mean we would have to practically double the size of the wastewater plant to be built at around twice the cost. Tony and Evan have convinced TDEC to allow them to research the possibility of installing a recirculating filter plant like we have at offsite facilities rather than expanding the size of the new plant. This option would hopefully allow us to have enough loan money left over after building the plant to address some collection issues. They seemed to be in favor of this idea.

The next regular meeting will be held on Thursday, September 12, 2019, at 5:30 p.m.
Adjournment Roy Ivey motioned, and Barbara Darby seconded the motion, to adjourn at 6:27 p.m. Motion carried.
Secretary-Treasurer

# East Sevier County Utility District 12-Sep-19

Regular Checking for Consideration Barbara Darby Janice Brooks-Headrick Roy Ivey Barbara Darby Janice Brooks-Headrick Roy Ivey Alliance Water Resources, Inc First Tennessee Bank	Meeting fee Meeting fee Meeting fee Insurance payment Insurance payment Insurance payment September 2019 Services, Inv# 8444 Alpine Fund Drive	Total \$ 266.05 \$ 277.05 \$ 266.05 \$ 350.00 \$ 350.00 \$ 350.00 \$ 41,529.99 \$ 2,000.00				
The Mountain Press Orenco Midco Diving & Marine Services, Inc Drillers Service Inc. Power Pumping Big Orange Electric	Ad# 30872792 for August 2019 Inv#357942 dated 08/22/19, S & H \$562.20 Inv# 3512 dated 08/22/19, Tank Cleaning Order# 10149485-00 dated 08/12/19, Pumps Inv# 7708 dated 08/16/19, Pump & Haul Inv# 2013, 2026, 2028, 2029 parts and labor	\$ 25.88 \$ 11,042.71 \$ 3,599.00 \$ 1,167.87 \$ 700.00 \$ 7,125.00				
Sue Malone, 5-26175-1 Karen McLeod, 6-42000-1	Refund deposit Refund overpayment Total Regular Checking for Consideration	\$ 105.00 \$ 44.45 \$ 69,199.05				
Charges and Bills Paid from Regular ( Sevier County Electric Sevier County Water Appalachian Electric City of Pigeon Forge Water & Sewer USDA State of Tennessee IRS	Utility Utility Utility Utility Utility Loan Repayment, July and August Sales tax Payroll tax  Total Regular Checking Charges and Bills Paid  Grand Total Regular Checking	\$ 3,797.61 \$ 42.25 \$ 108.60 \$ - \$ 4,152.00 \$ 1,691.00 \$ 382.64 \$ 10,174.10				
Charges and Bills Paid from Alpine Drive fund Since August 15, 2019						
Charges and Bills Paid from WWTP fund	\$ -					
	Total WWTP Fund Checking Charges and Bills Paid	\$ -				

# East Sevier County Utility District Balance Sheet July 31, 2019

07/31/2019

# **ASSETS**

Total Assets	\$2,476,439.26
Total Other Assets	14,370.00
OTHER ASSETS Deposits	14,370.00
Total Restricted Cash	833.37
Construction Account - Waste Wtr Project	833.37
RESTRICTED CASH	
Net Property, Plant & Equipment	1,886,391.79
Less: Accumulated Depreciation	(1,125,015.48)
Construction Work in Progress	633,328.44
Vehicles & Trailer(s)	49,747.58
Machinery & Equipment	126,223.67
Buildings	69,235.68
Distribution & Collection System	31,657.80 2,101,214.10
PROPERTY, PLANT & EQUIPMENT Land	31 657 90
Total Current Assets	574,844.10
Prepaid Expenses	15,978.00
Inventory	9,786.88
Unbilled Accounts Receivable	6,045.00
Allowance for Doubtful Accts	(43,166.67)
Accounts Receivable	244,899.66
Total Cash	341,301.23
Checking Account - Alpine Rd Funding Cash on Hand	78,426.13 60.00
Checking Account - Operations	\$262,815.10
CURRENT ASSETS	

# East Sevier County Utility District Balance Sheet July 31, 2019

07/31/2019

# LIABILITIES AND DISTRICT'S EQUITY

\$22,632.84
1,690.97
382.62
26,417.05
6,379.58
36,020.00
93,523.06
412,810.75
291,000.00
266,000.00
969,810.75
1,063,333.81
1,395,089.38
18,016.07
1,413,105.45
1,710,100.70
\$2,476,439.26

# East Sevier County Utility District Statements of Revenues and Expenses For the One Month Ending July 31, 2019 Actual vs Budget

July		Actual V3 Budget	YTD		_	
Actual	Budget	_	Actual	Budget	Annual Budget	
		Operating Revenues				
\$18,958	\$25,904	Water Sales	\$18,958	\$25,904	\$279,067	
43,342	43,152	Sewer Charges	43,342	43,152	495,048	
0	1,250	Connection Fees - Water	0	1,250	2,500	
8,000	1,146	Connection Fees - Sewer	8,000	1,146	13,750	
1,019	1,613	Late Charge Fees	1,019	1,613	19,353	
14,785	613	Reconnect/Meter Sets/Other Fees	14,785	613	7,359	
0	200	Miscellaneous Income	0	200	2,400	
86,104	73,878	Total Operating Revenues	86,104	73,878	819,477	
		Operating Expenses				
159	167	Payroll Taxes	159	167	2,000	
40,652	40,652	Management & Operations Contract	40,652	40,652	487,824	
4,893	4,000	Utilities	4,893	4,000	48,000	
2,312	2,000	Insurance	2,312	2,000	24,000	
4,828	4,417	Repairs & Maintenance	4,828	4,417	53,000	
0	417	Professional Outside Services	0	417	5,000	
2,082	2,083	Directors' Fees	2,082	2,083	25,000	
0	1,000	Legal Expenses	0	1,000	12,000	
0	0	Accounting	0	0	7,300	
1,167	1,167	Bad Debts	1,167	1,167	14,000	
0	0	Dues	0	0	825	
26	0	Advertising Expense	26	0	0	
3,412	3,412	Permits	3,412	3,412	5,200	
0	250	Miscellaneous Expense	0	250	3,000	
59,531	59,565	Total Operating Expenses	59,531	59,565	687,149	
26,573	14,313	Net Income B/4 Other (Inc) & Exp	26,573	14,313	132,328	
		Other Income (Expenses)				
(2,358)	(1,792)	Interest Expense	(2,358)	(1,792)	(21,500)	
(6,200)	(6,200)	Depreciation	(6,200)	(6,200)	(74,400)	
0	(83)	Bond Issue Costs	0	(83)	(1,000)	
(8,558)	(8,075)	Total Other Income (Expenses)	(8,558)	(8,075)	(96,900)	
\$18,015	\$6,238	Net Income(Loss)	\$18,015	\$6,238	\$35,428	

# East Sevier County Utility District, TN Treasury Report

Billing Charges For the Month of:	Jul-19	
Water Revenue		18,957.97
Sewer Revenue		44,335.31
Installment Billing -Offsite Sewer Arrears		992.89
Sales Taxes		1,690.97
Late Charges		1,019.12
Installation Fees-Water		-
Installation Fees-Sewer Other Miscellaneous Fees		8,000.00
Returned Checks		14,785.00 500.00
Deposits Applied/Adjustments		(105.00)
Customer Refunds Paid		146.53
Total Billing Charges		90,322.79
Water Gallons Billed		976,897
Water Customers Billed		246
Sewer Gallons Billed		676,170
Sewer Customers Billed		762
Accounts Receivable	Jul-19	
Beginning Balance		92,195.00
Billing Charges		90,322.79
Bad Debt Recoveries (Write Offs)		· -
Accounts Receivable Collections		(88,359.07)
End of Month Accounts Receivable		94,158.72
Water Revenue Checking	Jul-19	
Beginning Balance	3ul-13	292,952.12
Deginning Dalance		232,332.12
Deposits:		
Accounts Receivable Collections		88,359.07
Customer Deposits		1,570.00
Other - (Cash Refund Brake Pads)		1.09
Disbursements:		89,930.16
Accounts Payable Checks		(111,362.54)
Auto Debit Charges-Utilities		(3,702.92)
Transfer to Alpine Road Funding		(2,000.00)
TN TAP - Sales Tax		(1,513.00)
Refund Checks		(606.08)
Returned Checks		(500.00)
Payroll Taxes		(382.64)
End of Month Balance		262,815.10
Cash Receipts Collected To Date in:	Aug-19	80,531.62
Auto Debited Utilities in:	Aug-19	(3,948.46)
Bills Submitted for Payment in:	Aug-19	(56,651.62)
Available Balance	5	282,746.64

# East Sevier County Utility District, TN Treasury Report Summary of Cash and Investments July 31, 2019

Bank Account / Security	Maturity Date	Beginning Balance	Deposits	Interest Earned	Payments	Ending Balance
Checking Acct-Operations		292,952.12	89,930.16	-	(120,067.18)	262,815.10
Checking Acct-Alpine Road Funding		76,426.13	266,470.75	-	(264,470.75)	78,426.13
Checking Acct-Waste Water Plant		833.37	-	-	-	833.37
Cash on Hand		60.00	-	-	-	60.00
Total Cash and Investments		370,271.62	356,400.91	-	(384,537.93)	342,134.60

# EAST SEVIER COUNTY UTILITY DISTRICT BILLING SUMMARY

	WATER REVENUE		WATER GAL	NO. OF	
DATE	TOTAL	YTD TOTAL	TOTAL	YTD TOTAL	CUSTMRS
Jul-19	18,958	18,958	977	977	246
Jun-19	18,888	221,506	894	8,978	249
May-19	17,763	202,618	783	8,084	250
Apr-19	17,463	184,855	668	7,301	250
Mar-19	17,535	167,392	627	6,633	250
Feb-19	19,679	149,857	723	6,006	243
Jan-19	22,743	130,178	748	5,283	241
Dec-18	17,023	107,435	606	4,535	246
Nov-18	16,729	90,411	560	3,929	244
Oct-18	18,202	73,683	813	3,369	245
	1	I		T	
Sep-18	18,540	55,481	824	2,556	242
Aug-18	17,728	36,941	725	1,732	241
Jul-18	19,213	19,213	1,007	1,007	239

# EAST SEVIER COUNTY UTILITY DISTRICT BILLING SUMMARY

	SEWER	REVENUE	SEWER GALLONS (000s)		NO. OF	W&S CUSTMR
DATE	TOTAL	YTD TOTAL	TOTAL	YTD TOTAL	CUSTMRS	RECEIPTS
1		1		1	· · · · · · · · · · · · · · · · · · ·	
Jul-19	44,335	44,335	676	676	762	88,359
Jun-19	46,421	553,474	574	6,709	758	100,207
May-19	44,839	507,053	604	6,135	757	65,173
Apr-19	43,934	462,214	491	5,531	751	73,177
Mar-19	44,021	418,279	499	5,040	750	72,003
Feb-19	42,340	374,258	443	4,541	741	84,087
Jan-19	52,706	331,918	553	4,098	735	82,323
Dec-18	43,711	279,212	475	3,545	734	84,499
Nov-18	43,187	235,501	423	3,070	732	85,252
Oct-18	44,670	192,314	617	2,647	741	94,066
Sep-18	48,090	147,644	644	2,030	722	78,157
Aug-18	47,707	99,554	582	1,386	722	84,746
Jul-18	51,847	51,847	804	804	711	91,069



# OUR MISSION

We partner with communities to deliver the finest water and wastewater services available at a competitive price. We are committed to keeping water safe and clean while serving people and taking care of communities with improved technical operations, careful management and financial oversight, and ensured regulatory compliance.

Alliance Water Resources, Inc.

206 S. Keene St. Columbia, MO 65201

(573)874-8080

# **OPERATIONS REPORT – East Sevier County Utility District**

# August 2019

# **Administrative**

AWR staff are working with TDEC and McGill to explore financially responsible options for the wastewater treatment facility upgrade.

#### **Treatment**

Treatment at the wells is monitored daily. Water treatment has improved since the installation of the filters at well C.

Treatment at the wastewater plant is effective. All monthly parameters were within permit limits.

## **Collection/Distribution**

Oversaw 1000 feet of sewer main installation at Hibernation Station.

Installed three pump kits at offsite resort communities.

Added surge protection for Well C treatment system.

Tank cleaning and repair were successful at Well C storage tank.

A letter of closure was received from TDEC indicating that they are satisfied with the corrective actions taken in regards to a previously issued director's order.

Identified a faulty flow meter at the Well D treatment system.

# **Customer Service**

The installation of a "blow off" valve has had a positive effect on water quality for the customers on Lakeside Court. When members of the community see results, positive feelings are slowly restored.

#### **Project Updates**

Alliance is in current communications with TDEC regarding the WWTP phase of our improvement project.



# **OPERATIONS REPORT – East Sevier County Utility District**

## <u>Safety</u>

Our August safety meeting was on Lock Out Tag Out.

# **Regulatory**

Monthly Water and Wastewater reports were successfully submitted to the Tennessee Department of Environment and Conservation.

# **Training**

Staff are participating in online security training to further ensure the protection of ESCUD / Alliance documents and information.

Our newest employee is excelling on the backhoe

## **Concerns for the Month**

Employee hydration in hot weather.

## **Positives for the Month**

Positive feedback from numerous customers regarding water quality.

# **Leak Repairs**

Water leaks were addressed on John Sevier, Magnolia, and the A/B well site. Sewer leaks were addressed on Aintree Drive and the Sherwood Forest Resort.

#### Name/Service Address

#### Sevier County Water Department 227 Cedar Street

Douglas Lake Resort / Kim Broy 0000 Willard Way Sevierville, TN 37862-3838 Phone: (865) 774-3852

Fax: (865) 774-3747

Email: waterdept@seviercountytn.org Website: www.seviercountywater.com

Account Number	Service Period
11-005678-01	07/16/2019 - 08/14/2019

Paymen	t History
07/29/2019	1,738.25
06/24/2019	596.55
05/30/2019	488.33
05/02/2019	594.95
04/01/2019	1,067.59
03/08/2019	1,428.84

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	SERVICE	CURRENT READING	PREVIOUS READING	USAGE	CHARGES
	AW	1338700	1112100	226,600	3,437.50
	TAX				335.16
		•			
1					

PAY BY PHONE CALL 1-877-768-5046

BILLS MAY ALSO BE PAID AT ANY TENNESSEE STATE, CITIZENS NATIONAL AND SEVIER COUNTY BANK

LAST DAY BEFORE LATE CHARGE	TOTAL AMOUNT WITH LATE CHARGE	NET AMOUNT DUE NOW
09/17/2019	4,149.93	3,772.66

PAY BY PHONE
1-877-768-5046
OR ONLINE
WWW SFVIERCOUNTYWATER COM
Follow us on TWITTER @scwaterdept for the latest in water
outages and news!

PLEASE RETURN BOTTOM PORTION WITH PAYMENT OR BRING ENTIRE STATEMENT WHEN PAYING IN PERSON

### Sevier County Water Department

227 Cedar Street Sevierville, TN 37862-3838

Phone: (865) 774-3852 EMail: waterdept@seviercountytn.org Website: www.seviercountywa

ACCOUNT INFORMATION		
ACCOUNT NUMBER	11-005678-01	
AMOUNT DUE NOW	3,772.66	
LATE CHARGE AMOUNT IF NOT. PAID BY DUE DATE	377.27	
IF PAID AFTER DUE DATE	4,149.93	
DUE DATE	09/17/2019	
DATE OF BILL	08/21/2019	

Douglas Lake Resort / Kim Broyhill 2567 Martin Lane Sevierville, TN 37876

Sevier County Water Department 227 Cedar Street Sevierville, TN 37862-3838



# STATE OF TENNESSEE DEPARTMENT OF ENVIRONMENT AND CONSERVATION DIVISION OF WATER RESOURCES

William R. Snodgrass - Tennessee Tower 312 Rosa L. Parks Avenne, 11<sup>th</sup> Floor Nashville, Tennessee 37243-1102

August 14, 2019

Mr. Roy Ivey
East Sevier County Utility District
1529 Alpine Drive
Sevierville, Tennessee 37876

CERTIFIED MAIL
RETURN RECEIPT REQUESTED
RECEIPT #9414 7266 9904 2120 5200 81

Subject:

**DIRECTOR'S ORDER NO. DWS14-0136** 

EAST SEVIER COUNTY UTILITY DISTRICT

SEVIER COUNTY, TENNESSEE

CLOSURE LETTER

Dear Mr. Ivey,

Thank you for the effort you have put forth to meet the requirements of Order DWS14-0136. This letter is to advise you that upon review of all relevant documents associated with the aforementioned Order, the Division has determined that the East Sevier County Utility District has satisfied the corrective actions stipulated in the Order, and hereby closes the Order.

The closure of this order shall not be deemed an election by the state to forgo any administrative, civil or criminal action or other appropriate relief under the Tennessee Safe Drinking Water Act, for any action not already addressed in the order.

The Division appreciates your efforts to maintain water quality. Should you have any further questions, please feel free to contact case manager Tom Moss at (615) 532-0170 or at tom.moss@tn.gov or you may contact me at (615) 532-0676 or jessica.murphy@tn.gov.

Sincerely,

Jessica Murphy, Manager

Compliance and Enforcement Unit

EJM:TAM

cc:

DWR – EFO-K

DWR - Compliance File

OGC